



Welcome to Middlesex Centre

Welcome!

Whether you're in Delaware, Denfield, Arva or somewhere in between, we are so glad you'll be calling Middlesex Centre home. With rural charm and nearby urban amenities, you'll soon understand why we say Middlesex Centre is "in the centre of it all."

The following information will help you get to know some of the services that the Municipality of Middlesex Centre has to offer. If you have any questions or don't have access to the internet, please don't hesitate to give our friendly staff a call.

Municipal Office

Office Location: 10227 Ilderton Rd. in
Coldstream, ON

Mailing Address: 10227 Ilderton Rd.
Ilderton, ON N0M 2A0

Office Hours: 8:30 am to 4:30 pm,
Monday to Friday

Telephone: 519-666-0190 or 1-800-220-8968

Email: customerservice@middlesexcentre.ca

Website: middlesexcentre.ca

Facebook/Twitter: @MiddlesexCentre

Newsletter Sign-Up: middlesexcentre.ca/news

Staff Listing: middlesexcentre.ca/staff

Mayor & Council



Mayor Aina DeViet

519-666-0190 ext. 5234 - deviet@middlesexcentre.ca

Deputy Mayor John Brennan

519-860-8575 - brennan@middlesexcentre.ca

Councillor Ward 1, Debbie Heffernan

519-666-0491 - heffernan@middlesexcentre.ca

Councillor Ward 2, Wayne Shipley

519-719-1435 - shipley@middlesexcentre.ca

Councillor Ward 3, Hugh Aerts

519-902-0542 - aerts@middlesexcentre.ca

Councillor Ward 4, Sue Cates

519-859-7355 - cates@middlesexcentre.ca

Councillor Ward 5, Frank Berze

519-652-1369 - berze@middlesexcentre.ca

>> middlesexcentre.ca/mayor-council

Building & Renovating



If you are planning renovations to your new property or are looking to add a garage or pool, you may require a building permit. Middlesex Centre offers residents and businesses an online system, Cloudpermit, to apply for and track building permits.

>> middlesexcentre.ca/building-permit

Dogs in Middlesex Centre



All dogs in the municipality must have and wear a municipal dog tag. Middlesex Centre issues a dog tag for the lifetime of your dog at no charge.

To apply for a dog tag, complete a dog license application and submit it to the municipal office.

Moving within Middlesex Centre? Let the municipal office know so we can update your dog's record.

>> middlesexcentre.ca/dogtags

Dog Parks

Dogs must be on a leash in all municipal parks and property except in "Paws in Parks" areas. These areas are at the Douglas B. Weldon Park in Arva and along the Ilderton Rail Trail.

>> middlesexcentre.ca/pawsinparks

Emergency Services



Fire, Police or Ambulance Related Emergency
– Call 911

Non-urgent incidents requiring fire services
– Call 519-666-0190

Non-urgent incidents requiring police
– Call 1-888-310-1122

Emergency services in Middlesex Centre are provided by:

- Fire: Middlesex Centre Fire Services, which consists of five fire stations staffed by professionally trained, paid-on-call firefighters with full-time headquarter staff
- Police: OPP
- Paramedics: Middlesex-London Paramedic Service

Green Emergency Lights

Help our firefighters get to their emergency calls quickly and safely. Our firefighters flash green lights in the front of their personal vehicles when they are responding to an emergency. If you "see green" pull over if it is safe to do so, and let our firefighters pass!

>> middlesexcentre.ca/fire

Libraries

Middlesex Centre is home to four public library branches in Coldstream, Delaware, Ilderton and Komoka. The branches each operate and are funded by the Middlesex County Library.

>> middlesexcentre.ca/library

Municipal Billing – Taxes & Utilities

Property Tax Bills

Middlesex Centre issues two tax bills per year (February and August) that are broken into four tax instalments. The instalment payments are due the last working day of February, May, August and November.

Utility/Water Bills

Middlesex Centre issues monthly utility bills for water and/or wastewater (sewer), depending on the services offered in your area. All properties are charged a stormwater management fee.

Receiving your Bills

Unless otherwise indicated, customers receive their tax and utility bills by mail. You can **opt to receive your bill electronically** through email billing – visit the website to sign-up.

Paying your Bills

Pre-Authorized Payment (PAP) Plan – We offer a PAP Plan to make it easier to pay your municipal tax and utility bills, and to help avoid late fees. There is no cost for this service. To sign-up for PAP, visit our website.

You can also pay by:

- Internet banking
- At your financial institution
- By mail (by cheque)
- In-Person (by cash, cheque or debit)

Please note:

- Credit card payments are accepted, but there is a service fee.
- If paying by cheque, make cheques payable to “The Municipality of Middlesex Centre.”
- An NSF fee will be charged for returned payments.
- Payments received after the due date will be subject to penalty. Make sure you leave enough time for your payment to go through.
- Failure to receive a bill does not relieve you of a penalty charge.

>> middlesexcentre.ca/billing

Supplementary Tax Bills

If you have recently bought a new home or made any additions or improvements to your property, remember to plan for a Supplementary Tax Bill in your budget.

For Newly Constructed Homes

For the first 12 to 24 months after occupying a newly constructed home your property tax bills may cover the land only, not the building, because the Municipal Property Assessment Corporation (MPAC) has not completed the assessment. Once your new home is assessed, you will receive a “Property Assessment Notice” from MPAC.

A Supplementary Tax Bill will follow with taxes covering the building from the date of occupancy. You are strongly encouraged to budget for this billing to avoid unwanted surprises. Note that if your mortgage payment includes taxes, you will need to send the Supplementary Tax Bill to your financial institution.

>> middlesexcentre.ca/taxes

Outdoor Fires



In general, outdoor fires are allowed as long as it is not a high-risk period or a poor air quality day. Certain rules apply depending on if you are in a settlement area or in a rural area. Please see our **Open Air Burn Bylaw Quick Guide** for the rules, and make sure you are following them to keep yourself and your family safe.

While you are reading that information, check out the rules around fireworks as well!

>> middlesexcentre.ca/fire

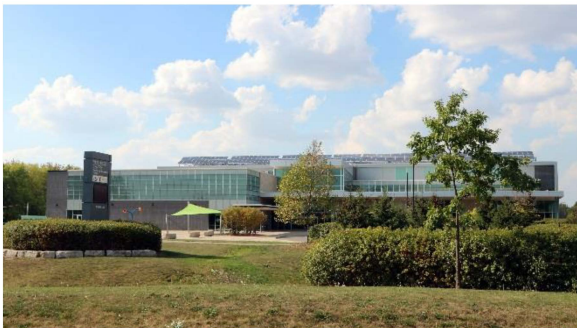
Parking



Parking is not permitted on municipal roads between 2:00 and 7:00 am from Labour Day to Victoria Day. This is particularly important in the winter to allow for snow clearing.

> middlesexcentre.ca/parking

Parks & Recreation



Middlesex Centre offers a wealth of recreation opportunities for residents!

Arenas & Gymsnasiums

The **Komoka Wellness Centre** boasts two NHL-sized ice rinks, a fitness centre with an indoor walking track and a large gymnasium (operated by the YMCA of Southwestern Ontario), a library, and a number of activity and multi-purpose rooms.

Ilderton Arena contains one ice pad that is shared with a four-sheet curling facility (privately run).

Community Centres

Community centres in Bryanston, Coldstream, Delaware, Ilderton and Komoka can be rented for special events, family celebrations or community gatherings.

Ilderton Youth Centre

Located at the Ilderton Arena, the Ilderton Youth Centre offers drop-in and specialized programming for those ages 9 to 18. These programs operate in partnership with BGC London.

Splash Pads

Splash pads at Ilderton Heritage Park, Kilworth Westbrook Park and the Komoka Wellness Centre operate from May to September, from dawn to dusk daily.

Skateboard Parks

Skateboard parks can be found at Delaware Lions Park and Ilderton Heritage Park.

Parks & Open Spaces

Middlesex Centre has parks across the municipality, each with their own unique services and amenities. Some offer picnic pavilions, ball diamonds, soccer pitches and playgrounds, while others offer an opportunity for passive activity. Please see the website for a full list of parks and the amenities each offers. Note that the availability of parking and washrooms varies from park-to-park, and also seasonally.

Douglas B. Weldon Park in Arva has paid parking. Property owners can request free parking passes on the website or by emailing customerservice@middlesexcentre.ca.

Tennis & Pickleball Courts

Seven local parks offer courts for tennis and/or pickleball. See the website for a full list.

Recreational Programming

Middlesex Centre offers public skating and pick-up hockey (shinny) at our arenas and an ever-growing number of recreational programs such as yoga at facilities across the municipality. We've partnered with the YMCA to offer health and fitness programs at the Komoka Wellness Centre.

There are many community groups, seniors' associations and minor sports associations that offer programs at local community centres, arenas and parks. Ask your neighbours or check online for programs of interest to you and your family.

>> middlesexcentre.ca/recreation

Roads & Snow Clearing



Middlesex Centre maintains more than 550 km of municipal roads and 30 km of sidewalks. The municipality has a well-equipped, 24/7 winter response team that maintains the roadways and sidewalks.

After the snowfall ends, it can take 8 to 12 hours to clear priority roads, and 24 hours to clear all municipal roads. Sidewalks are cleared after more than 5 cm of snow accumulates and are generally completed within 24 to 48 hours after a snowfall event.

You can help keep the plows moving by keeping cars and sports nets well back from the curb during snowfall events and avoiding parking on the street. Always keep a safe distance from plows on the roads, and don't attempt to pass.

>> middlesexcentre.ca/roads

Waste & Recycling



Waste and recycling services are provided by the Bluewater Recycling Association. You can get information about your collection day, what recyclables are accepted and more at their website.

>> bra.org/my-services/middlesex-centre-municipality

If your garbage or recycling collection is missed, please contact BRA at (519) 228-6678 or

>> bra.org/contact/report-a-missed-collection

Waste & Recycling Collection Bins



Middlesex Centre residents use "wheelie bins" for waste and recycling collection. Only waste and recycling in wheelie bins will be collected.

Middlesex Centre has a user pay program for waste and recycling. That means you select the size of waste bin that your family requires and pay for that size on your final property tax bill. There is no charge for recycling bins. Please see the website for the most current waste bin rates.

Note that wheelie bins stay with the house. You should leave your bin for the next resident when you move.

If you've moved in and don't have a bin, if your bin is in need of repair, or if you'd like to select a different size of bin, please contact BRA.

>> bra.org/containers

EnviroDepots

Looking to get rid of unwanted appliances, furniture, electronics, yard waste, tires and more? Visit one of Middlesex Centre's Enviro Depots.

Fees apply to dispose of some items.

Denfield Rd. Enviro Depot

23053 Denfield Road

Saturdays 9:00 am – 1:00 pm, mid-April to November

Accepts: yard waste, e-waste, tires, recycling, mixed construction and demolition waste, mixed solid waste, white goods, metal, large bulky items, household waste

Longwoods Rd. Enviro Depot

10191 Longwoods Road

Saturdays 9:00 am - 1:00 pm, mid-April to November

Accepts: yard waste, e-waste, tires, recycling

Try Recycling Depot

21463 Clarke Road
Monday – Friday, 8:00 am – 5:00 pm and
Saturday, 8:00 am – 12:00 noon, year-round

Accepts: yard waste, e-waste, tires, mixed construction and demolition waste, white goods, metal, large bulky items

Household Hazardous Waste

Middlesex Centre residents can use the City of London's Household Special Waste Depot to dispose of hazardous materials. Please check their website for current hours of operation.

>> middlesexcentre.ca/waste

Water & Wastewater



Depending on where you live in Middlesex Centre, you may have municipal water and/or wastewater services, or you may be on a private well and/or septic system. If you aren't sure which applies to you, please contact the municipal office.

Summer Watering Restrictions

Alternate day outdoor watering restrictions are in place from June 1 to September 15.

- Properties with even numbered addresses may water ONLY on even numbered calendar days.
- Properties with odd numbered address may water ONLY on odd numbered calendar days.
- Gardens, flower beds, trees and shrubs may be watered daily by use of handheld hose ONLY.
- Newly sodded or newly seeded lawns may be watered daily for a two-week period.

Private Wells

For information related to testing water from private wells, please contact the Middlesex-London Health Unit at 519-663-5317 or visit their website.

>> middlesexcentre.ca/water

For information on the proper location, construction and maintenance of your private well, please contact the Government of Ontario.

>> Ontario.ca/page/wells-your-property

Stay in Touch

Follow @MiddlesexCentre on Twitter and Facebook for news and information about your community.

Sign-up for our monthly e-newsletter to get updates about the Municipality of Middlesex Centre delivered right to your inbox.

>> middlesexcentre.ca/news

Report a Concern

If you notice municipal parks or property in need of repair or attention, please let us know. Non-urgent or general concerns about roads, parks or municipal facilities can be reported at any time through our website.

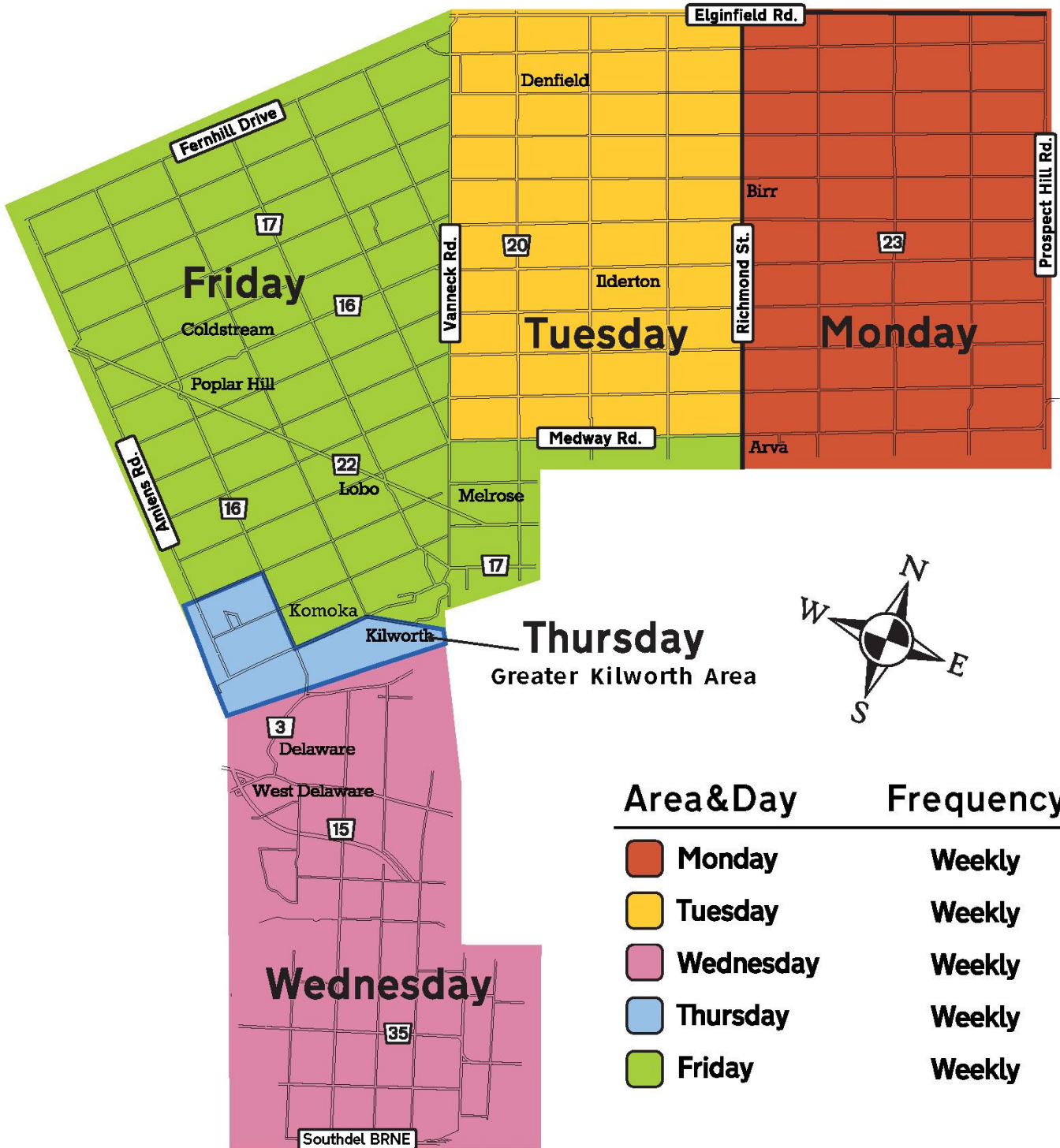
>> middlesexcentre.ca/feedback

Other Questions?

Please reach out to the office at 519-666-0190 or visit our website at middlesexcentre.ca.

Middlesex Centre

Waste and Recycling Collection Map





Acceptable Recyclables



Printed Paper



Newspaper&insert



Magazines



Office Paper



Envelopes



Soft Cover Books

Printed Paper



Phone Books



Junk Mail



Catalogues



Brochures



Calendars

Paper Packaging



Cardboard



Boxboard



Kraft Paper



Paper Cores



Moulded Pulp

Plastic



PET Bottles&Jars



PET Thermoforms



PET Clamshells



PET Jars



PP Bottles

Plastic



HDPE Bottles



HDPE Jars



HDPE Tubs and Lids



HDPE Pails



PE Bags

Metal



Aluminum Beverage Can



Steel food and beverage cans

Glass



Clear and Coloured Bottles and Jars



Recycling World has Changed!

The items on this page are the only items we wish to see in your recycling bin. We can collect, process, and sell these materials day in and day out and you can feel good about it.







Placing the wrong items in the recycling bins increases the cost of the program, lowers the value of the remaining recyclables, and affects the safety of our employees. Just because something is made of paper, metal, plastic, or glass, does not mean it is recyclable. Make sure you see it listed in the latest acceptable list posted on our web site, or your calendar.

If you are unsure, please ask us at info@bra.org or 1-800-265-9799, or visit www.bra.org



Recent Program Changes



Cartons		<p>While cartons are a defined commodity by the ISRI Specification circular, they are a laminated product that needs to be kept separate from other commodities otherwise they become a contamination issue. Because of the shape shifting ability (2D vs 3D) this make them hard to separate even with the latest optical technology. Markets are not stable, price is low while handling costs are high. The material yield is approximately 58% as the plastic and aluminum layers are typically not recycled. The end product is downcycled into disposable paper products like paper napkins and toilet paper.</p>
Aluminum Foil Products, Food Cans, and Aerosols		<p>Aluminum cans are the most valuable commodity in the blue box program but the associated aluminum products such as foil, pie plates, food cans, and aerosols are not desired in the commodity. Foil disintegrates in the smelter, food cans add impurities, and aerosols cause fires. In the past when aluminum was sorted by hand it may have been feasible to separate. Today, most facilities rely on an eddy current to recover the aluminum and the machine cannot tell the difference between foil and cans.</p>
Aerosol Containers		<p>Some programs have accepted steel aerosol containers despite being classified as hazardous waste under regulation 347. They contribute to hundreds of fires in processing facilities every year, each jeopardizing the safety of the workers and they cause significant risks to the processing facility. Fires are the number one cause of loss of processing capacity in our industry.</p>
Paint Cans		<p>Empty paint cans are readily acceptable with the steel cans collected. The problem here is the industry is converting to plastic paint cans with a metal top which are not recyclable. The new containers are not easy for the consumer to tell apart from the old steel container.</p>
Beverage Cups		<p>Beverage cups have never been part of our program but because the word got out that we were testing them for a while people assumed they were recyclable. Beverage cups are a laminated product much like cartons and they are even more difficult to separate from the rest of the materials and recycle in the end in part because of the ink used on the outside of the cups.</p>
Small Items		<p>This is a new problem for us. In the 1990's everything was large and club pack sized. Today, everything is becoming individualized in small sizes of greater variety. The bottom line is we are essentially trying to sort out confettis and it is nearly impossible. Now that quality matters (markets want 99.5% pure material) anything below a certain size has to be screened out to purify the rest of the materials.</p>



Not-Acceptable Materials



Printed Paper



Wrapping Paper



Greeting Cards



Photographs



Hard Cover Books



Disposable Papers

Paper Packaging



Cartons



Paper Dinnerware



Gift Bags



Beverage Cups



Soiled Paper

Plastic



Prescription Bottles



Planters and Pots



Disposable Cups



Smoke Detectors



Fuel Cans

Plastic



Lawn Chairs



VHS Tapes



Zip Loc Bags



CDs and DVDs



Pesticide Bottles

Metal



Aluminum Foil



Aerosol Containers



Peel n Eat Cans



Coat Hangers



Pots and Pans

Metal



Plumbing Supplies



Piping



Duct Work



Eavestrough



Utensils

Glass



Lightbulbs



Fluorescent Bulbs



Drinking Glasses



Mirrors

































Ceramic Dinnerware



Not-Acceptable Materials



Hazardous Items						
	Batteries	Needles	Ammunition	Fire Extinguishers	Propane Tanks	
	Leaf and Yard					
		Tree Leaves	Stones and Aggregate	Garden Hose	Lumber	Gasoline Can
	Plastic					
Shrink Wrap		Expanded Foam	Bubble Wrap	Beverage Cups	Solar Blanket	
Tanglers						
	Unbagged Paper	Christmas Lights	Clothing	VHS Tapes	Bale Twine	
Small Items						
	Confetti	Plastic Lids	Metal Caps	Metal Lids	Small Bottle	
What Were You Thinking Of?						
	Engine Parts	Bicycles	Scrap Metal	Bowling Ball	Biomedical Products	

We cannot practically list all of the items we receive every day that are not part of the recycling program. The point is that we can only recycle materials that are desirable in the marketplace to invest in them to recycle them again. You can wish that an item is recyclable when it is clearly not at this time, it will still end up in the landfill. You have the power to choose what you buy as a consumer. If you value convenience over the environment, then be prepared to pay the full price to dispose of that convenience also. Choose and consume wisely, and remember that when in doubt, leave it out...of the blue bin.