



**middlesex
centre**

in the centre of it all



The municipal office is moving back to Coldstream as of April 1, 2025.

With renovations at the municipal office completed, front-desk services such as bill payments and general inquiries will be offered at the

**Middlesex Centre Municipal Office
10227 Ilderton Road, Coldstream**

from 8:30 a.m. to 4:30 p.m., Monday to Friday, excluding holidays.

For all other services we recommend that you call or email to arrange an appointment.

**519-666-0190 - customerservice@middlesexcentre.ca
www.middlesexcentre.ca**

The newly renovated Middlesex Centre Municipal Office opens April 1, 2025

What's been happening at the Middlesex Centre municipal office?

Over the past year-and-a-half, Middlesex Centre has been renovating the municipal office to meet the needs of our growing municipality.

The renovation has seen the municipal office enlarged to create new office spaces for the building, engineering and planning departments, and the addition of a new, larger council chambers. The building is now up to today's standards for accessibility and sustainability. Renovation costs were covered by existing reserve funds, and did not draw from the tax levy.

We are excited about this renovation, which represents a significant long-term investment in the municipal office and will meet the needs of our community today and into the future.

Services and meetings are moving back to the municipal office.

Front desk services such as bill payments and general inquiries, meetings with staff members, and council meetings will be moving back to the municipal office in Coldstream in April 2025.

Front desk services will start at the municipal office on April 1. Please check council meeting agendas to confirm the meeting location as we transition back to the office.

Do I still need to make an appointment to speak to staff in person for questions about planning, roads, building, legislative services, etc.?

Although staff are moving back to the municipal office, it is still strongly recommended that you call or email ahead to make an appointment if you wish to speak to a specific staff member or department in person.

Making an appointment will save you time driving to Coldstream only to find the staff member you wish to speak is away from the office at a meeting or site inspection.

Can I still make tax and water bill payments at the Komoka Wellness Centre?

With administration staff moving back to the municipal office, bill payments will no longer be accepted at the Komoka Wellness Centre. The drop-box at the Wellness Centre will also be removed. For in-person tax, water, and other bill payments, please visit the municipal office as of April 1, 2025.

Can I still send in tax or water bill payments by mail?

Yes. The municipal office address is:

Municipality of Middlesex Centre,
10227 Ilderton Rd, Ilderton, ON, N0M 2A0

Payments can also be made through your financial institution or through pre-authorized payment. Learn more at www.middlesexcentre.ca/billing.

What about the Coldstream Community Centre?

The Coldstream Community Centre is open for booking! The community centre was refreshed as part of the office renovation, with new windows, washrooms, floors, and paint. The kitchen is scheduled to be renovated later this year.

Are you planning an open house so we can see the renovations?

Yes, we are planning a community open house for everyone to visit and see the new space! Watch for the open house date to be announced later in the spring.

Questions?

If you have any further questions, please give us a call at 519-666-0190 or email us at customerservice@middlesexcentre.ca.

You can find more information on our project webpage at middlesexcentre.ca/office-reno or on our social media channels.